





# MOVEMENT, EMERGENCY AND POST-CRISIS MANAGEMENT

By Nasir Alatrakhchi, Head Procurement Logistics, IOM Sudan  
Ferry Monteiro, Fleet Manager, Juba IOM Sudan  
Vladimir Gjorgijev, Head Field Procurement Unit, IOM MAC

Photo by IOM

---

The peace and stability established in the wake of the 2005 Comprehensive Peace Agreement continues to motivate thousands of spontaneous returns throughout much of the Sudan. In 2007, IOM will continue to ensure the safe, voluntary and dignified return of internally displaced persons (IDPs).

IOM has supported spontaneous return movements from north to south Sudan through a variety of activities such as transportation assistance, tracking and monitoring, the construction and management of way stations and information campaigns. Among other achievements, IOM has tracked and monitored over 90,000 returnees and provided transportation assistance to over 17,000, including emergency transportation assistance to 5,500 stranded spontaneous returnees.

### **Movement, Emergency and Post-crisis Migration Management**

The main objective of IOM's post-emergency operations assistance in the Sudan is to facilitate the safe, dignified and sustainable voluntary return of displaced populations in close cooperation with the United Nations and the Sudanese government. To achieve this goal, IOM Sudan's comprehensive approach includes the organization of departure/displacement information campaigns, pre-departure activities (including registration and medical screening, organized transport assistance from places of displacement to places of origin, en-route protection through escorts and a network of way stations providing overnight assistance along major routes of returns), as well as the provision of emergency medical screening, overnight assistance and transport assistance to spontaneous IDPs stranded en route. IOM also provides technical assistance to the government to ensure a safe and dignified return process.

can be divided into Staff and Assets. Staff covers a Fleet Consultant based in the Juba office, an Assistant also based in the same office, 54 drivers for IOM cars, 40 truck drivers and 11 mechanics. Assets covers 28 trucks owned by IOM, 40 trucks owned by SSRRC, 62 vehicles owned by IOM, 7 motorbikes and 3 warehouse/workshops in Juba, Wau and Malualkon.

#### **Inbound Logistics**

> **Parking Area.** IOM always ensures that cars/vehicles are parked in the proper place to reduce the cost of maintenance and to cover the cars/vehicles after use. As a basic minimum, we provide a parking area in each car station in every office to avoid miscellaneous accidental or risks.

> **Spare Parts Stock.** IOM also stocks light spare parts in each workshop in order to support movement in a timely manner with a simple light service.

*“IOM has established a system to track and monitor movements, numbers and routes of internally displaced people to understand the size and impact of the returnees in place of arrival.”*

To address immediate humanitarian needs, IOM is implementing early reintegration projects in areas heavily impacted by returns, including water projects and the rehabilitation of health and school facilities. IOM has also established an IDP tracking and monitoring system to track IDP movements, numbers and routes of returns and to understand the size and impact of returnees in places of arrival. The information collected provides the basis for assistance both en route and in areas of return.

Under a cost sharing agreement with the United Nations High Commissioner for Refugees (UNHCR), IOM provides logistical support for the repatriation of refugees from neighbouring countries, particularly returns by air. In Darfur, IOM will continue to monitor and verify IDP movements to ensure the willingness and appropriateness of returns and relocations, as well as gather, analyse, and distribute information on areas of return to relevant stakeholders.

#### **Fleet Supporting**

As mentioned above, fleet is an important part of supporting the main activity for IOM Sudan which is to focus on repatriation. This means that all the movement activities will use land transportation in connection with each movement.

With this in mind, the Fleet Department should be ready to support the project activities when requested. IOM coverage areas are in Khartoum, EL-Fashier, Kadugli, Juba, Wau, EL-Geinena, Aweil, Malualkhon, Nyala and Bentiu.

#### **Supply Chain Services**

IOM has resources to effectively support and manage the activities in IOM's coverage area. Fleet resources

> **Fuel Stock.** To ensure that the activities run smoothly in the field offices, IOM always stocks the fuel from Khartoum office in IOM's tanker trucks. IOM also has a system to control fuel consumption.

#### **Capacity Services**

As mentioned above, IOM has a lot of assets and staff to support the activities in the IOM working areas, which is why the Fleet Department should support these staff by offering simple training and by sharing information on how to ensure safety on the road for the drivers and for those staff who will be using IOM's assets such as motorbikes.

The Fleet Department also has its own procedures for ensuring the smooth running of activities and servicing project staff in a proper manner.

#### **Technical Services**

We put log sheets and information sheets relating to vehicle maintenance in each vehicle to provide the mechanic with a history of the vehicles. To support professional vehicle maintenance, IOM must also provide standby mechanics in every warehouse. IOM also has a service plan standard for use in all sub-offices.

#### **Financial Services**

As previously mentioned, one of IOM's activities in Sudan is to support the movement of displaced populations in conflict areas. This represents a high risk for us.

IOM needs to provide quality insurance to support their activities in the field in light of their high-risk

activities involving the movement of civilians from camps to the IDP destinations determined by agreement.

*"When operating in harsh environments exposing valuable assets such as vehicles it is of crucial importance to be fully protected with the right insurance coverage."*

In other words, IOM should provide proper insurance that can compensate those who are injured, not only IOM staff (including drivers) but also passengers or those who may suffer injury from IOM vehicles.

Bearing in mind that we operate in harsh environments and considering the exposure of our valuable assets (such as our vehicles), it is of crucial importance that our organization has and maintains full comprehensive insurance for all foreseeable risks. This insurance has proved its worth on many occasions. On one such occasion two of our vehicles were stolen. This incident was immediately reported to our insurer. Once we submitted all the relevant claim documents, we were reimbursed by the insurance company. This allowed us to replace the stolen vehicles and continue to provide support to our beneficiaries.



## ABOUT IOM

Established in 1951, IOM is the leading intergovernmental organization in the field of migration, working closely with governmental, intergovernmental and non-governmental partners. With 125 member states, a further 18 with observer status and offices in over 100 countries, IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.


IOM's brief is to ensure humane management of migration, to promote international cooperation on migration issues, to assist in the search for practical solutions to migration problems and to provide humanitarian assistance to migrants in need, including refugees and internally displaced people.

The IOM constitution recognizes the link between migration and economic, social and cultural development, as well as the right of freedom of movement.

IOM works in the four broad areas of migration management:

- Migration and development
- Facilitating migration
- Regulating migration
- Forced migration

IOM activities that cut across these areas include the promotion of international migration law, policy debate, protection of migrant's rights, migration health and the gender dimension of migration.

 [Read more www.iom.int](http://www.iom.int)